

These are the terms and conditions (“Rules”) that apply to the Lavazza Loyalty Wimbledon Instant Win Prize Draw (the “Prize Draw”). The Promoter is Lavazza Coffee (UK) Limited. Participants agree to these Rules as part of their agreement to the Terms.

Eligibility and participation

Available to UK residents, aged 18+ who register to the loyalty programme at <https://mylavazza.lavazza.co.uk/homepage>. Participants need to agree to enter the Instant Win Prize Draw (“**Participants**”).

Participants will have a chance to win an unwon Prize at the time they enter. Each participant will only be able to enter the Instant Win Prize Draw three times.

Employees of the Promoter, their immediate families, employees or immediate family members of any third-party companies associated with this Promotion, prize providers or agencies assisting with the Promotion operation may not enter. Proof of age may be required.

Prizes:

The following prizes will be available to win:

1. One pair of ground passes for the 2027 Championships, at the All England Lawn Tennis and Croquet Club (Wimbledon) for a day selected by the Promoter.
2. One pair of No. 1 Court tickets for the 2027 Championships, at the All England Lawn Tennis and Croquet Club (Wimbledon) for a day selected by the Promoter.
3. 10 x Limited Edition Wimbledon Cappuccino Cups & Saucers (set of two) to be won per day.

Promotional Period: 09:00 Monday 29th June 2026 to 23:59 Sunday 12th July 2026.

Prize conditions:

The winners of tickets and their guests must be available to attend the event which takes place between Monday 28th June 2027 and Sunday 11th July 2027. If the winner cannot attend, there is no alternative prize option, and a reserve winner will be drawn.

For the avoidance of doubt, the prize does not include meals or additional travel expenses unless otherwise stated, or any other costs of a personal nature not stated for winner and guest.

Terms and Conditions of entry to the venue will apply in accordance with the All-England Lawn Tennis & Croquet Club Limited, you can view them [here](#).

The Prize is non-transferable, non-refundable, non-exchangeable and no cash alternative is available. However, if Promoter considers it appropriate, or if it becomes necessary for reasons beyond Promoter’s control, a Prize may be varied or swapped for a suitable alternative in Promoter’s discretion.

Winner selection: The Instant Win algorithm operates by randomly generating a set of “winning moments” across the Promotional Period. The number of winning moments exactly matches the number of prizes available.

When a Participant participates, the system checks whether their entry occurred after the most recent winning moment. If so, and no one else has claimed that moment yet, the user is awarded the Prize. All subsequent entries are non-winning until the next winning moment is reached or the Promotional Period Ends.

Any unclaimed daily prizes will roll over and be made available in subsequent days’ draws.

If required by a regulatory authority, and/or where we consider it lawful, necessary, or appropriate to do so, we may make available the winner's surname and/or county to regulators who request such details within 3 months of the closing date of this Promotion. Entrants may object to disclosure, or request that disclosure be limited in scope, by contacting uk.info@lavazza.com. We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the winner's list by emailing info@uponcloudnine.co.uk

Winner notification: The winner will be notified using any of the contact details linked to the winner's Lavazza.co.uk account

Promoter will make reasonable efforts to contact the winner, but it is the winner's responsibility to monitor their voicemail and email account, including any junk mail folder, for receipt of the notification.

Claiming the Prize: The winner must accept the Prize by confirming their eligibility and acceptance within ten (10) working days of the date of the initial winner's notification. The Prizes may be time-sensitive and therefore failure to accept the Prize by the deadline may result in the Prize being forfeited and the selection of an alternative winner. Alternative winners will be selected and notified as set out above and must claim the Prize within ten (10) working days. Entrance to The Championships at the All England Lawn Tennis and Croquet Club is at the discretion of the All England Lawn Tennis and Croquet Club, terms and conditions of entry to the venue will apply, they can be viewed [here](#). Promoter shall not be liable for any denial of entry by the All England Lawn Tennis and Croquet Club.

Publicity: The winner may be requested to take part in media activity relating to the competition (if requested). The Promoter may request to use the winner's name and image in connection with such publicity unless the winner notifies the Promoter that it does not want its name and/or image to be used in this way.

Cancellation and variation: Promoter reserves the right to vary, suspend or cancel the Prize Draw and/or these Rules if it considers it necessary or appropriate to do so, including if there is any actual or anticipated breach of applicable law or if variation, suspension or cancellation is necessary due to an event outside Promoter's reasonable control.

Disqualification: Without limiting the options available to Promoter, Promoter reserves the right at any time to disqualify entries or entrants (including the winner) that Promoter regards as being in breach of these Rules, any applicable laws, any terms and conditions referred to in these Rules or the spirit of the Promotion. The Promoter may need to verify entries including but not limited to asking for proof of address, age and identity details (which must be provided within 48 hours) and to refuse to award a prize or withdraw prize entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these Rules, the spirit of the promotion, or any instructions forming part of this promotion's entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means. **Disclosure of winner's details:** By entering this Promotion, each Participant acknowledges that in the event of a win their surname and county of residence may be disclosed to persons enquiring, where permitted by law. Any entrant may object to their information being made available in this way or may request that the amount of information made available be reduced, by contacting Promoter using the contact details at the end of these Rules. In these circumstances, the entrant acknowledges that Promoter may nevertheless disclose the relevant information, and the entrant's entry, to the UK's Advertising Standards Authority if required to do so. This may happen where Promoter is required to demonstrate that it has awarded the prizes advertised.

Data Protection: The Promoter will only use the personal details supplied for the administration of the promotion and Loyalty Programme and for no other purpose, unless we have your consent. The entrant's personal details will at all times be kept confidential and in accordance with current Data Protection legislation. Click <https://www.lavazza.co.uk/en/privacy-policy> for the Promoter's Privacy Policy. You can request access to the entrant's personal data, or have any inaccuracies rectified, by sending an email to info@uponcloudnine.co.uk. The Promoter is responsible for the collection and use of entrants' personal data. Personal data is only processed for the purpose of participating in the promotion, identifying and contacting the winners. All entry data will be deleted a maximum of 3 months after the promotion closes. By participating in the Promotion, you agree to the use of your personal data as described here.

Prizes are fulfilled by Cloud Nine Incentives (company no. 07342147), information about our prize provider can be found by visiting www.uponcloudnine.co.uk. Their privacy policy can be found here <https://www.uponcloudnine.co.uk/privacy.html>, ICO no. ZA089412.

Limitations and Liability: This promotion is in no way sponsored, endorsed, or administered by the All England Lawn and Tennis Club.

If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion modify or suspend the promotion or invalidate any affected entries.

If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Rules, the Promoter will not be liable for any failure to perform or delay in performing its obligations but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud), in which case that liability is limited to the minimum allowable by law.

If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable, then it shall be severed and deleted from these Rules and the remaining clauses shall survive and remain in full force and effect.

The Promoter has no control over internet and communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent a participant's entry to the Promotion.

The Promoter's decision is final with regard to all promotional matters, and no correspondence will be entered into. These Rules and any related disputes are subject to interpretation under the laws of England, Wales and IoM, and to the jurisdiction of the courts of England, Wales and IoM unless your residential address is in Scotland, when Scottish law applies.