

Accessibility statement

This statement was created on [28/11/2024](#)

Accessibility statement for My Lavazza

This accessibility statement applies to <https://mylavazza.lavazza.co.uk/>

This website is run by [Lavazza](#). We want as many people as possible to be able to use this website.

Feedback and contact information

We're always looking to improve the accessibility of this website. If you find any problems please contact us:

- email uk.info@lavazza.com
- call [0800 599 9200](tel:08005999200)

Technical information about this website's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is **partially compliant** with the [EN 301 549](#) "Accessibility requirements for ICT products and services", the European Standard and [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Non-compliance with the accessibility regulations

- C.9.1.1.1 - Some non-textual content presented to you do not have an equivalent textual alternative that serves the same purpose;
- C.9.1.3.1 - In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.4.1 - In some cases, color alone has been used to identify a purpose or distinguish an information or function;
- C.9.1.4.4 - Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;

- C.9.2.1.1 - Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.4.1 - There is no mechanism to skip content blocks that repeat on multiple web pages;
- C.9.2.4.2 - Some web pages do not have titles that describe the topic or purpose;
- C.9.2.4.3 - In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.9.2.4.4 - The purpose of certain links cannot be determined by the link text or by the link text together with adjacent content;
- C.9.2.4.6 - Headers and/or labels do not sufficiently clarify content or functionality;
- C.9.4.1.2 - In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;